



Partnership  
for **Community  
Action, Inc.**

*Where Help Meets Hope*







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[www.pcaction.org](http://www.pcaction.org)



# Programs & Services Snapshot



## Head Start/Early Head Start

This federally funded program serves low-income children and their families in DeKalb, Atlanta/DeKalb, and Rockdale Counties by providing critical developmental, educational and health services to low-income children



from birth to age five, to pregnant women, and to families to improve children's school readiness and parents' employment and earnings prospects. In addition to the high-quality early childhood development programs, there is a strong social services component and a

focus on parental involvement. Parents are trained to work and interact effectively with their children, families, and within their communities. The Head Start Program employs qualified parents and residents from the communities served.

Head Start/Early Head Start Divisions include:

- Administration
- Transportation/Facilities
- Child Development
- Family/Community Resources
- Early Head Start
- Nutrition Resources
- Disability and Mental Health
- Family Resources
- Child Health and Safety
- MIS/Career Development
- SPARK HUB Literacy

## Family Support Services

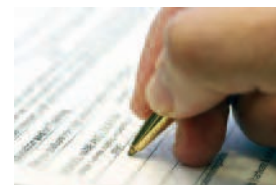
A Family Support Center is located in each of the counties served by PCA (DeKalb, Rockdale and Gwinnett) to provide assistance to families and individuals who are experiencing emergency situations or seeking assistance with obtaining employment.

## Emergency Services

When there is an immediate crisis involving housing, utilities, food or clothing, PCA finds solutions to stabilize those affected persons. Once individuals and families are safe, they move into one of PCA's self-sufficiency programs designed to assist with setting long-term goals and developing sustainable strategies.

## Creative Employment Services

These programs teach job readiness and self-directed job search by assisting with life-skills training, job development, job counseling and job placement. Participants learn proper interview and workplace attire, then take part in mock interviews and receive feedback from both their peers and the PCA employment staff. One-on-one coaching assists those who are already employed with job retention strategies.



All Family Advocates make appropriate referrals for clients that need employment in addition to the other services they may receive from PCA. PCA also collaborates with the DeKalb Works Center, another employment- and education-assistance organization. Job seekers can be referred to partner organizations for assistance, and refugees interested in starting their own business may be referred to the PCA Microenterprise Initiative.

## The Emergency Food Assistance Program (TEFAP)

Individuals meeting the USDA Income Guidelines obtain canned and boxed food items to help supplement their food supply each month at sites in PCA's service area.



This program also provides volunteer opportunities for those interested in supporting the agency's mission.

## Community Cupboard

Through a partnership with the Atlanta Community Food Bank, PCA is able to offer food allotments to any family during an emergency situation, based on the number of people in the household.

## InterGenerational Connection

PCA is piloting a program that matches junior and senior high school students with senior citizens in adult day care programs or assisted living facilities. The goal of this



program is to help bridge the gap between the generations by having them engage in meaningful activities together.

The youth are also eligible to enter an essay contest to win a \$1000 scholarship.

## Energy Programs

### Weatherization Assistance Program



To help low-income households stretch their resources, a full assessment determines the renovations needed to reduce energy costs for each home. Significant improvements are often made by installing attic and wall insulation, weather stripping, and air sealing measures.

All gas appliances are tested to ensure safe operation. Wasteful refrigerators are replaced with energy-efficient units.

These "whole house" conservation services are underwritten by the Georgia Environmental Facilities Authority, Atlanta Gas Light Company, Georgia Natural Gas, and Georgia Power. Over half of our funding assists the elderly and disabled.

### Low-Income Home Energy Assistance Program (LIHEAP)

This program provides a one-time payment to assist low-income families with home heating bills. PCA has one of the largest and most productive programs in the state of Georgia.

## Other Programs

### Low-income Housing Initiative

PCA is actively collaborating with the U.S. Department of Housing and Urban Development (HUD) and DeKalb County as well as other entities to design a program to provide affordable housing to the families of the Head

Start/Early Head Start children PCA serves because many are in need of more stable housing. This initiative will allow families to purchase a home as well as offer education to assist with maintaining their property.

### Microenterprise Initiative

This eight-week program teaches small business skills and offers technical assistance and access to financing. Encouraging participants to plan and establish new businesses or expand existing businesses, the program provides education about business planning, business communication skills, marketing, business management, financial management and the use of technology in small business operations.



The current Microenterprise Initiative is available to refugees/asylees at no cost through funding from the Office of Refugee Resettlement; others may enroll for a small fee.

### DeKalb Neighborhood Leadership Institute (DNLI)

This leadership development program, established in 1984, focuses primarily on potential and emerging leaders of low-income communities. The nine-month program acquaints participants with various levels of

government and teaches them how to impact the decision-making process.

While developing their own leadership styles and skills, participants learn how to promote progressive change in their communities through active involvement. Graduates of DNLI have formed the DeKalb Neighborhood Leadership Alumni Association, noted for its implementation of Grand Slam DeKalb, a program for at-risk youth.

